

## Trysil Huskies Terms and conditions

We consider all **reservations as binding**. You are still free to cancel your reservation up to 15 days before listed departure time. Cancellation after this point **will not be refunded**. Cancellations 15 days or more before listed departure time will be fully refunded, minus a 250 NOK per guest administration fee. From 20.12. to 4.1. no cancellation is possible, except with medical attestations.

If we must cancel a confirmed program due to the weather-conditions or other conditions outside our control, we will do our best to reschedule to suit all parties. However, if we are unable to reschedule the booked program, we will refund 50% of the total booking sum or issue a Gift card for the full amount.

The reservation should include your contact number, e-mail and your full name. This will allow us to contact you if necessary.

If you are not able to meet the appointment or the number of participants has changed, please contact us at least 24 hours in advance. If you know that you will be late, please call us, otherwise we will start on schedule with any guests that are on time.

Please show up in good time before the appointment

All participants over 12 years (or 55kg) will get paired up and each team will get a sled. One is riding in the sled and the other will be driving. There is the option to switch halfway.

Because of safety reasons we cannot promise to take children under 4 years with us for a trip. But children between 4 and 10 can ride in their parents' lap in a sled. Children 10 and 12 may if conditions are good can ride the sled with a guide.

If you have younger children than 4 contact us, we may be able to organize a tailor-made trip on gentler terrain, making an enjoyable but safe trip for the young children.

You are responsible for yourself and your family to wear proper **warm** winter clothing for the trip, including warm boots, gloves and a hat. If you don't have proper winter clothing you can contact us **in advance**, we may have some additional clothing available for hire.

If neither of a sled team pair is over 55kg then it is may not possible for you to drive your own sled. This is due to the requirement of having enough weight and strength to handle and **STOP** the sled if necessary. If you are alone, or your group has an odd number of adults, or you don't reach the weight limit, you will be teamed up with a guide, or another guest.

We normally only do relatively small groups but it may be necessary to reduce number of sleds and do the ride itself in 2 groups.

All our dogs are very well socialized and friendly. However please don't run around or overly excite the dogs as the dogs are very excited and with running people the excitement even gets higher. This may result in injured dogs or people. Cuddling and photo opportunities with the dogs are possible after the trip or during the break.

**If we must adapt the length of the trip due to snow conditions, weather conditions or for the health of our dogs, you will not get a compensation.**

Trysil Husky reserves the right to use any photo/video of trips organized by us without the expressed written/oral permission of those included within the photo/video.

**If you show up at the kennel visibly affected by alcohol or any other kind of substance, you will be told to LEAVE, without any refund.**

**By booking the guest confirms to have medical cover and insurance for any damages (personal/equipment) that could occur through taking part of their tour. The guest confirms that they take part in the trip at their own risk, we has no liability for accidents or injury.**

Trysil Husky

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